## Guide for Parents/Guardians

As a parent and/or guardian, your role is crucial in ensuring a smooth transition for your son/daughter to residence life. It is essential to thoroughly review the acceptance package with your son/daughter. This will provide you with information about payment schedules, deadlines, and residence regulations.

At the residence, we view each student as an adult, and for many of them, it is their first experience living independently. Our staff is here to support and assist residents in their journey towards adulthood.

Please note that all statements, invoices, and refunds are provided directly to the student, and we cannot disclose any information regarding these matters without their permission. Regarding refunds, checks are issued in the student's name, and therefore, they are responsible for meeting the deadlines. By entrusting this responsibility to the student, we hope to foster an understanding of the value of money and financial management skills.

If possible, we recommend visiting the residence to become more familiar with the environment where your son/daughter will be living. You are always welcome, and we hope you will have the opportunity to visit us. Simply make an appointment, and our staff will be pleased to give you a tour and answer any questions you may have. Please note that room visits are subject to the availability of vacant rooms.

Encourage your son/daughter to reach out to the staff in case of difficulties or concerns regarding the residence. Our employees are trained to handle various situations and work with each student to ensure their satisfaction in residence.

The transition from the family nest to independent living can be daunting, and some students may feel lonely. Feel free to send a card or letter to your son/daughter whenever you can. This thoughtful gesture can make all the difference when they are dealing with the stresses of studying and independence.

When your son/daughter starts college, they will be very busy during the first few weeks. Social activities, classes, and adjusting to a new environment and college community will occupy most of their time. Therefore, it is important to understand that they may not be available every time you call as they adapt to their new college life.

It is common for you to hear about the roommate. Students may experience an adjustment period as they learn to live with a new person. We encourage you to encourage your son/daughter to discuss any difficulties they may encounter